



Deaf & Sensory Network



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www.dsnonline.co.uk



DSN supports people who are deaf or deafblind in Cheshire, North East Wales and the surrounding areas.

Established in 1976 our mission is to **create a world where people with a sensory loss can communicate effectively and live healthy, independent and fulfilling lives.**

We deliver our support through various services.

Our experienced sensory support team assists people in Cheshire West and Chester, Cheshire East, Flintshire and Wrexham with **information & advice, specialist assessments, technical equipment** to support with daily living and **referrals** to partner agencies.

Support is provided through **drop in, face to face** and **online sessions**.

Social Care



Supported Living



Our residential group homes provide support and care 24 hours a day, 365 days a year.

A total communication approach is adopted and all staff are **British Sign Language (BSL) users**, enabling us to create an environment of inclusion which enriches the lives of our service users.

incus is our bespoke training service and offers a range of courses to suit all needs.

These include **Deaf Awareness Training, BSL courses** from Levels 1 – 6+ and **sensory loss & dementia training**. These are offered in person and on-line and are available to everyone. We also provide courses for businesses and schools.

Training



incus

Youth Services



DSN is an active supporter of youth initiatives and we aim to make a real difference to the **social lives and development of young people** within our community.

We offer inclusive activity groups for children and young people and support them to become **Young Leaders** and **Duke of Edinburgh Award holders**.

We operate **funded projects** to support people with a **sensory loss** across our geographical area.

These have included projects for veterans groups, older people, families with a deaf child and tinnitus outreach initiatives.

These improve communication and reduce social isolation for individuals, families and groups.

Projects



Communication Services

DSN provides **qualified BSL interpreters** for all requirements including medical and legal appointments, meetings, corporate events, and more.



Day Services



We offer a range of developmental activities including **fitness, crafts and cooking** at our dedicated centre in Northwich.

Our person-centred approach enables clients to **enhance their life skills** and **realise their ambitions** with the support of the dedicated staff team.



Five Tips to help communication

- 1 Learn basic sign language
- 2 Ensure clear, face-to-face communication
- 3 Speak clearly and don't shout
- 4 Minimise background noise where possible
- 5 Understand communication preferences